

NIAGARA FALLS HOUSING AUTHORITY
ADMINISTRATIVE OFFICES
744 TENTH STREET
NIAGARA FALLS, NEW YORK 14301

MEMORANDUM



TO: ALL NFHA RESIDENTS
FROM: CLIFFORD SCOTT, EXECUTIVE DIRECTOR
DATE: MAY 28, 2021
SUBJECT: NFHA UPDATES

MASKS

Masks are STILL required to be worn on **all** of our NFHA sites. If you are vaccinated - you are still required to wear A mask on the NFHA property.

NYS OTDA EMERGENCY RENTAL ASSISTANCE PROGRAM

Applications for this program will be accepted starting June 1, 2021 at 9:00 am through Niagara County Department of Social Services.

If you are delinquent in your rent - please see your site Manager for additional information on this program or visit <https://otda.ny.gov/programs/Emergency-Rental-Assistance/>.

RESIDENT RENT PAYMENT INCENTIVE PROGRAM

Effective, July 1, 2021 - ANY resident who pays their rent "on time" by the 5th of every month will automatically be entered into a drawing to receive a \$50.00 credit off of their next month's rent.

SUMMER HOURS

The Niagara Falls Housing Authority Summer Hours will begin on

Monday, June 7, 2021 - Tuesday, September 7, 2021

CENTRAL OFFICE HOURS

7:30 AM - 3:30 PM

ALL RENTAL SITE OFFICE HOURS

8:00 am - 12:00 pm

1:00 pm - 3:00 pm

Managers will be on site from 7:30 am - 4:00 pm

FOREMEN & ALL MAINTENANCE STAFF HOURS

7:00 AM - 3:30 PM

Morning Break time: 9:00 am - 9:10 am

Lunch: 11:00 am - 11:30 am

Afternoon Break: 2:00 PM - 2:10 PM

The work order line will be available from:

7:30 am - 3:30 pm

Please call 284-9675 for any work orders.

***THE SECURITY GUARD HOURS FOR ***

WROBEL & SPALLINO TOWERS:

3:30 PM - 7:30 AM - Monday - Friday

Weekends & Holidays - 24 hours

SMOKE-FREE POLICY

As a reminder we are a smoke-free facility. Inside housing living units and indoor common areas, administrative office buildings, community rooms or community facilities, day care centers and laundry rooms and in outdoor areas within twenty-five (25) feet of all housing and administrative office buildings owned or managed by the Niagara Falls Housing Authority are restricted.

Also as a reminder, marijuana, e-cigarettes, cigars and pipes are not allowed on the premises as well.

REPORTING OF INFORMATION

As a reminder please contact your rent office IMMEDIATELY (within 10 days) for any changes of your income, household status, phone number etc. You can also put this information in writing and place it in the rent drop box.

VISTORS AND GUESTS

You are responsible for your family members and guests who are visiting your apartment. Please speak to your family members, friends and guests and remind them of the rules and regulations of the Niagara Falls Housing Authority and violations that will affect your tenancy.